



Emergency Services Guide

Rio Verde Fire District

Rio Verde, Tonto Verde, Verde River

911

When every second counts, the fastest way to get help is to call 911. The 911 operator will immediately notify the Fire Station or Sheriff's Office, call an ambulance if needed and stay on the phone if you require CPR instructions or need additional assistance. While you are talking to the 911 operator, the Rio Verde firefighters, paramedics and/or a Sheriff's deputy will be responding to your emergency.

EMERGENCY MANAGEMENT

Large scale emergencies in the community are managed utilizing the Maricopa County Emergency Operations Plan. The plan is the framework for emergency responders, Maricopa County governmental departments and supporting agencies to effectively coordinate and collaborate, before, during, and after a disaster, in order to provide a comprehensive response to all emergencies. Participants involved in managing an emergency incident in the Verde's will include but not be limited to: Rio Verde Fire District, Maricopa County Sheriff's Office, Maricopa County Emergency Management, Mutual Aid emergency organizations, Rio Verde Services, and community leadership.

COMMUNITY EMERGENCY NOTIFICATIONS

In the event of a community wide emergency residents will be notified through the Community Emergency Notification System (CENS). CENS is also known as the reverse 911 system. This system calls all landline telephone numbers in the community and provides a recorded message of instructions related to the emergency. Members of the community may also register their cell phone to receive this emergency information. To register go to <https://www.maricopa.gov/1755/CENS> and follow the registration instructions.

Maricopa County also has an app designed to help citizens stay prepared and protect their loved ones in an emergency. For more information or to download the app, please go to <http://readydl.com/ready-maricopa> from your mobile device.

EVACUATION

Should evacuation be necessary during an emergency you will be given instructions on when, where, and how to evacuate. There are generally three types of evacuation processes: Shelter in place, local evacuation center, out of the community evacuation.

EMERGENCY MANAGEMENT EVENTS

While this is a safe community, at any point in time the Verde's could experience a community emergency event. Emergency events that have been planned for include but are not limited to: transportation accidents, floods, wildfire, hazardous materials, terrorist, and heat emergencies due to power failures.

ADDITIONAL EMERGENCY INFORMATION

If you need additional information or have questions regarding emergency services in the Verde's, please visit <https://www.rioverdefire.org/emergency-services> or contact the Rio Verde Fire District at (480) 471-2304.